



Meet Your Client Advocate!

Need Help With Your Benefits?

Contact your Client Advocate to help you get the most from your group insurance plans.

Please call whenever you or a member of your family:

- Need help solving a benefit related problem
- Have a question about a benefit
- Have questions regarding a bill
- Need further clarification on an insurance matter
- Believe that your claim has not been paid properly
- Access to medical care
- Help obtaining prescriptions
- Assistance in locating a provider and scheduling an appointment
- Education on benefits offered through your employer



Francine Eldred

Your dedicated Client Advocate is Francine Eldred and she can be reached at 239-301-4044.

Also available for ZOOM meetings on a scheduled basis.

Francine.eldred@onedigital.com